

Annexure 1

PUBLIC DISCLOSURES ON QUANTITATIVE AND QUALITATIVE PARAMETERS OF HEALTH SERVICES RENDERED

(INFORMATION AS AT March 31, 2022)

NAME OF THE INSURANCE COMPANY: Raheja QBE General Insurance Company Limited

a. Paramount Health Services & Insurance TPA Private Limited

[Note: data shall be consolidated at insurer level in case of inhouse claim settlement and at the level of concerned TPA in case of Services rendered by TPA.]

(i) Validity of agreement with the TPA: from - 02/07/2021 to 01/07/2024

b. Number of policies and lives serviced in respect of which public disclosures are made:

Description	Individual	Group	Government
Number of policies serviced	23	1	0
Number of lives serviced	23	7	0

c. Information with regards to the geographical area in which services are rendered by the TPAs/insurer (States Names-District names shall be provided) in respect of which public disclosures are made. Enclosed as Annexure A

d. Data of number of claims processed:

- Outstanding number of claims at the beginning of the year: 0
- Number of claims received during the year: 181
- Number of claims paid during the year: 147
- Number of Claims repudiated during the year: 14
- Number of claims outstanding at the end of the year: 20

e. Turn Around Time (TAT) for cashless claims (in respect of number of claims):

S. No	Description	Individual policies (in %)		Group policies (in %)	
		TAT for pre-auth**	TAT for discharge***	TAT for pre-auth**	TAT for discharge***
1	Within <1 hour	0	0	72%	81%
2	Within 1-2 hours	0	0	22%	11%
3	Within 2-6 hours	0	0	6%	9%
4	Within 6-12 hours	0	0	0%	0%
5	Within 12-24 hours	0	0	0%	0%
6	>24 hours	0	0	0%	0%
Total		0	0	0	100%

*Percentage to be calculated on total of the respective column.

**reckoned from the time last necessary document is received by insurer /TPA (whichever is earlier) and till final pre-auth is issued to the hospitals

***reckoned as final discharge summary sent to hospital from the time discharge bill is received by TPA

f. Turn Around Time in case of payment/repudiation of claims:

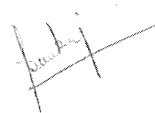
Description (to be reckoned from the date of receipt of last necessary document)	Individual		Group		Government		Total	
	Number of Claims	Percentage	Number of Claims	Percentage	Number of Claims	Percentage	No of claims	Percentage
within 1 months	0	0	155	98.73%	0	0	155	98.73%
Between 1 – 3 Months	0	0	1	0.64%	0	0	1	0.64%
Between 3 to 6 Months	0	0	1	0.64%	0	0	1	0.64%
More than 6 months	0	0	0	0.00%	0	0	0	0.00%
Total	0	0	157	100.00%	0	0	157	100.00%

*Percentage shall be calculated on total of the respective column

g. Data of grievances received against the TPA:

S. no.	Description	Number of Grievances
1	Grievance outstanding at the beginning of year	0
2	Grievances received during the year	0
3	Grievances resolved during the year	0
4	Grievances outstanding at the end of the year	0

Place: Mumbai
Date: 28.06.2022



Pankaj Arora
Managing Director & CEO

Name of the Insurer: **Raheja QBE General Insurance Company Limited**

Annexure A

State	City	Count	TPA
Andaman And Nicobar	Total	1	Paramount TPA
	Port Blair	1	Paramount TPA
Andhra Pradesh	Total	476	Paramount TPA
	Amalapuram	2	Paramount TPA
	Anantapur	12	Paramount TPA
	Bhimavaram	7	Paramount TPA
	Chilakaluripet	1	Paramount TPA
	Chittoor	6	Paramount TPA
	East Godavari	5	Paramount TPA
	Eluru	5	Paramount TPA
	Guntur	74	Paramount TPA
	Kadapa	13	Paramount TPA
	Kakinada	13	Paramount TPA
	Kamareddy	1	Paramount TPA
	Krishna	6	Paramount TPA
	Kurnool	23	Paramount TPA
	Machilipatnam	3	Paramount TPA
	Madanapalle	3	Paramount TPA
	Nandyal	5	Paramount TPA
	Nellore	33	Paramount TPA
	Ongole	24	Paramount TPA
	Prakasam	3	Paramount TPA
	Prodattur	12	Paramount TPA
	Rajahmundry	21	Paramount TPA
	Srikakulam	9	Paramount TPA
	Tirupati	38	Paramount TPA
	Vijayawada	66	Paramount TPA
	Visakhapatnam	62	Paramount TPA
	Vizianagaram	14	Paramount TPA
	West Godavari	15	Paramount TPA
Assam	Total	58	Paramount TPA
	Dibrugarh	12	Paramount TPA
	Guwahati	32	Paramount TPA
	Jorhat	5	Paramount TPA
	Kamrup	1	Paramount TPA
	Lakhimpur	1	Paramount TPA

	Silchar	1	Paramount TPA
	Sivasagar	1	Paramount TPA
	Tinsukia	5	Paramount TPA
Bihar	Total	133	Paramount TPA
	Araria	1	Paramount TPA
	Banka	1	Paramount TPA
	Begusarai	8	Paramount TPA
	Bhagalpur	3	Paramount TPA
	Bhojpur	1	Paramount TPA
	Chapra	2	Paramount TPA
	Danapur	1	Paramount TPA
	Darbhanga	5	Paramount TPA
	East Champaran	2	Paramount TPA
	Gaya	3	Paramount TPA
	Hajipur	2	Paramount TPA
	Jamui	1	Paramount TPA
	Kaimur	1	Paramount TPA
	Katihar	2	Paramount TPA
	Khagaria	1	Paramount TPA
	Madhepura	1	Paramount TPA
	Madhubani	1	Paramount TPA
	Muzaffarpur	11	Paramount TPA
	Patna	79	Paramount TPA
	Purnea	3	Paramount TPA
	Rohtas	1	Paramount TPA
	Samastipur	1	Paramount TPA
	Siwan	1	Paramount TPA
	Vaishali	1	Paramount TPA
Chattisgarh	Total	78	Paramount TPA
	Ambikapur	3	Paramount TPA
	Bhilai	8	Paramount TPA
	Bilaspur	18	Paramount TPA
	Dhamtari	4	Paramount TPA
	Durg	2	Paramount TPA
	Korba	3	Paramount TPA
	Raigarh-1	4	Paramount TPA
	Raipur	35	Paramount TPA
	Rajnandgaon	1	Paramount TPA
Dadra And Nagar Haveli	Total	1	Paramount TPA
	Dadra & Nagar Haveli	1	Paramount TPA
Daman And Diu	Total	6	Paramount TPA
	Daman	1	Paramount TPA

	Silvassa	5	Paramount TPA
Delhi	Total	324	Paramount TPA
	Delhi	86	Paramount TPA
	New Delhi	238	Paramount TPA
Goa	Total	23	Paramount TPA
	Bardez	2	Paramount TPA
	Goa	1	Paramount TPA
	Madgaon	2	Paramount TPA
	Mapusa	2	Paramount TPA
	Margao	5	Paramount TPA
	Panji	5	Paramount TPA
	Pernem	1	Paramount TPA
	Ponda	3	Paramount TPA
	Vasco-Da-Gama	2	Paramount TPA
Gujarat	Total	887	Paramount TPA
	Ahmedabad	309	Paramount TPA
	Anand	14	Paramount TPA
	Anjar	4	Paramount TPA
	Ankleshwar	14	Paramount TPA
	Bharuch	26	Paramount TPA
	Bhavnagar	14	Paramount TPA
	Bhilad	1	Paramount TPA
	Bhuj	4	Paramount TPA
	Botad	2	Paramount TPA
	Chhota Udepur	1	Paramount TPA
	Chikhli	1	Paramount TPA
	Dahod	1	Paramount TPA
	Deesa	1	Paramount TPA
	Dholka	1	Paramount TPA
	Gandhidham	5	Paramount TPA
	Gandhinagar	17	Paramount TPA
	Godhra	2	Paramount TPA
	Gondal	1	Paramount TPA
	Himmatnagar	7	Paramount TPA
	Jamnagar	11	Paramount TPA
	Junagadh	4	Paramount TPA
	Kachchh	9	Paramount TPA
	Kadi	6	Paramount TPA
	Kalol	6	Paramount TPA
	Khambhat	1	Paramount TPA
	Kheda	1	Paramount TPA
	Kodinar	1	Paramount TPA
	Mandvi	3	Paramount TPA

	Mansa	1	Paramount TPA
	Mehsana	16	Paramount TPA
	Modasa	2	Paramount TPA
	Morbi	2	Paramount TPA
	Nadiad	8	Paramount TPA
	Navsari	4	Paramount TPA
	Padra	4	Paramount TPA
	Palanpur	7	Paramount TPA
	Palitana	1	Paramount TPA
	Panchmahal	2	Paramount TPA
	Patan	3	Paramount TPA
	Rajkot	27	Paramount TPA
	Sabarkantha	1	Paramount TPA
	Sanand	3	Paramount TPA
	Siddhpur	1	Paramount TPA
	Surat	130	Paramount TPA
	Surendranagar	2	Paramount TPA
	Vadodara	184	Paramount TPA
	Valsad	3	Paramount TPA
	Vapi	12	Paramount TPA
	Veraval	5	Paramount TPA
	Visnagar	1	Paramount TPA
	Vyara	1	Paramount TPA
Haryana	Total	371	Paramount TPA
	Ambala	22	Paramount TPA
	Ambala Cantt	6	Paramount TPA
	Bahadurgarh	4	Paramount TPA
	Ballabhgarh	4	Paramount TPA
	Bhiwani	6	Paramount TPA
	Faridabad	66	Paramount TPA
	Fatehabad	3	Paramount TPA
	Gohana	2	Paramount TPA
	Gurgaon	71	Paramount TPA
	Hissar	20	Paramount TPA
	Jagadhari	7	Paramount TPA
	Jhajjar	4	Paramount TPA
	Jind	5	Paramount TPA
	Kaithal	3	Paramount TPA
	Karnal	25	Paramount TPA
	Kurukshetra	12	Paramount TPA
	Mahendragarh	2	Paramount TPA
	Narnaul	4	Paramount TPA
	Palwal	10	Paramount TPA

	Panchkula	11	Paramount TPA
	Panipat	23	Paramount TPA
	Rewari	17	Paramount TPA
	Rohtak	11	Paramount TPA
	Sirsa	7	Paramount TPA
	Sonepat	14	Paramount TPA
	Yamunanagar	12	Paramount TPA
Himachal Pradesh	Total	18	Paramount TPA
	Baddi	2	Paramount TPA
	Hamirpur (Himachal Pradesh)	2	Paramount TPA
	Kangra	3	Paramount TPA
	Kullu	2	Paramount TPA
	Nahan	2	Paramount TPA
	Parwanoo	1	Paramount TPA
	Solan	5	Paramount TPA
	Una	1	Paramount TPA
Jammu & Kashmir	Total	32	Paramount TPA
	Anantnag	1	Paramount TPA
	Jammu	21	Paramount TPA
	Srinagar	10	Paramount TPA
Jharkhand	Total	70	Paramount TPA
	Bokaro	9	Paramount TPA
	Dhanbad	12	Paramount TPA
	Giridh	1	Paramount TPA
	Hazaribag	3	Paramount TPA
	Jamshedpur	8	Paramount TPA
	Palamu	1	Paramount TPA
	Ramgarh	1	Paramount TPA
	Ranchi	35	Paramount TPA
Karnataka	Total	747	Paramount TPA
	Annigeri	1	Paramount TPA
	Badami	1	Paramount TPA
	Bagalkot	10	Paramount TPA
	Bangalore	396	Paramount TPA
	Belgaum	21	Paramount TPA
	Bellary	8	Paramount TPA
	Bidar	8	Paramount TPA
	Bijapur	5	Paramount TPA
	Chamarajanagar	1	Paramount TPA
	Chikmaglur	5	Paramount TPA
	Chitradurga	5	Paramount TPA

	Dak. Kannada	5	Paramount TPA
	Davangere	11	Paramount TPA
	Devanahalli	4	Paramount TPA
	Dharwad	9	Paramount TPA
	Doddaballapura	2	Paramount TPA
	Gadag	7	Paramount TPA
	Gulbarga	15	Paramount TPA
	Hassan	14	Paramount TPA
	Haveri	1	Paramount TPA
	Hoskote	6	Paramount TPA
	Hospet	8	Paramount TPA
	Hubli	30	Paramount TPA
	Karwar	1	Paramount TPA
	Kolar	15	Paramount TPA
	Koppal	2	Paramount TPA
	Kunigal	1	Paramount TPA
	Madikeri	1	Paramount TPA
	Mandya	12	Paramount TPA
	Mangalore	21	Paramount TPA
	Mysore	43	Paramount TPA
	Nelamangala	4	Paramount TPA
	Puttur	2	Paramount TPA
	Raichur	6	Paramount TPA
	Ramanagra	8	Paramount TPA
	Shimoga	15	Paramount TPA
	Sirsi	2	Paramount TPA
	Tumkur	22	Paramount TPA
	Udupi	17	Paramount TPA
	Uttar Kannada	2	Paramount TPA
Kerala	Total	274	Paramount TPA
	Adoor	2	Paramount TPA
	Alappuzha	2	Paramount TPA
	Aluva	5	Paramount TPA
	Angamaly	1	Paramount TPA
	Calicut	3	Paramount TPA
	Changanacherry	2	Paramount TPA
	Chavakkad	1	Paramount TPA
	Chengannoor	1	Paramount TPA
	Chethipuzha	1	Paramount TPA
	Ernakulam	10	Paramount TPA
	Irinjalakuda	2	Paramount TPA
	Kanhangad	1	Paramount TPA
	Kanjoor	1	Paramount TPA

	Kannur	10	Paramount TPA
	Karunagapally	2	Paramount TPA
	Kasargod	8	Paramount TPA
	Kayamkulam	2	Paramount TPA
	Kidangoor	1	Paramount TPA
	Kochi	37	Paramount TPA
	Kodungallur	2	Paramount TPA
	Kolenchery	1	Paramount TPA
	Kollam	13	Paramount TPA
	Kottackal	3	Paramount TPA
	Kottarakkara	2	Paramount TPA
	Kottayam	11	Paramount TPA
	Kozhencherry	1	Paramount TPA
	Kozhikode	23	Paramount TPA
	Malakkara	1	Paramount TPA
	Malappuram	7	Paramount TPA
	Manjeri	2	Paramount TPA
	Mannarkkad	1	Paramount TPA
	Mavelikara	2	Paramount TPA
	Muvattupuzha	3	Paramount TPA
	Nedumkandam	1	Paramount TPA
	Nellikuzhi	1	Paramount TPA
	North Paravoor	2	Paramount TPA
	Ottappalam	1	Paramount TPA
	Pala	1	Paramount TPA
	Palakkad	17	Paramount TPA
	Pandalam	2	Paramount TPA
	Pathanamthitta	2	Paramount TPA
	Payannur	2	Paramount TPA
	Pazhanganad	1	Paramount TPA
	Perinthalmanna	4	Paramount TPA
	Perumbavoor	2	Paramount TPA
	Punalur	1	Paramount TPA
	Sulthan Bathery	1	Paramount TPA
	Thalassery	2	Paramount TPA
	Thiruvalla	2	Paramount TPA
	Thiruvananthapuram	29	Paramount TPA
	Thodupuzha	4	Paramount TPA
	Thrissur	18	Paramount TPA
	Tiruvalla	1	Paramount TPA
	Tripunithura	4	Paramount TPA

	Trivandrum	3	Paramount TPA
	Vadakara	1	Paramount TPA
	Vaikom	1	Paramount TPA
	Wayanad	7	Paramount TPA
Madhya Pradesh	Total	269	Paramount TPA
	Agar Malwa	1	Paramount TPA
	Barwani	1	Paramount TPA
	Betul	2	Paramount TPA
	Bhopal	82	Paramount TPA
	Burhanpur	1	Paramount TPA
	Chhindwara	1	Paramount TPA
	Damaho	1	Paramount TPA
	Dewas	4	Paramount TPA
	Dhar.	2	Paramount TPA
	Guna	1	Paramount TPA
	Gwalior	32	Paramount TPA
	Hoshangabad	3	Paramount TPA
	Indore	66	Paramount TPA
	Jabalpur	28	Paramount TPA
	Katni	3	Paramount TPA
	Mandideep	3	Paramount TPA
	Mandsaur	5	Paramount TPA
	Mhow	4	Paramount TPA
	Nagda	1	Paramount TPA
	Neemach	1	Paramount TPA
	Pithampur	1	Paramount TPA
	Raigarh	1	Paramount TPA
	Ratlam	2	Paramount TPA
	Rewa	3	Paramount TPA
	Sagar	1	Paramount TPA
	Satna	3	Paramount TPA
	Sehora	2	Paramount TPA
	Shahdol	4	Paramount TPA
	Shajapur	2	Paramount TPA
	Ujjain	8	Paramount TPA
Maharashtra	Total	1941	Paramount TPA
	Ahmednagar	78	Paramount TPA
	Akluj	3	Paramount TPA
	Akola	10	Paramount TPA
	Amaravati	19	Paramount TPA
	Ambarnath	1	Paramount TPA
	Aurangabad	66	Paramount TPA

	Badlapur	1	Paramount TPA
	Baramati	18	Paramount TPA
	Beed	8	Paramount TPA
	Bhandara	3	Paramount TPA
	Bhusawal	6	Paramount TPA
	Buldhana	3	Paramount TPA
	Chalisgaon	1	Paramount TPA
	Chandrapur	9	Paramount TPA
	Chiplun	3	Paramount TPA
	Dhule	12	Paramount TPA
	Gondia	6	Paramount TPA
	Ichalkaranji	8	Paramount TPA
	Jalgaon	56	Paramount TPA
	Jalna	11	Paramount TPA
	Jaysinghpur	2	Paramount TPA
	Jaysingpur	1	Paramount TPA
	Kalyan	1	Paramount TPA
	Karad	5	Paramount TPA
	Kolhapur	48	Paramount TPA
	Latur	15	Paramount TPA
	Lonavala	1	Paramount TPA
	Malegaon	3	Paramount TPA
	Mangaon	1	Paramount TPA
	Miraj	4	Paramount TPA
	Mumbai	312	Paramount TPA
	Nagpur	124	Paramount TPA
	Nanded	9	Paramount TPA
	Nandurbar	1	Paramount TPA
	Nashik	51	Paramount TPA
	Navi Mumbai	127	Paramount TPA
	Osmanabad	5	Paramount TPA
	Palghar	51	Paramount TPA
	Panvel	21	Paramount TPA
	Parbhani	7	Paramount TPA
	Pen	1	Paramount TPA
	Phaltan	6	Paramount TPA
	Pune	366	Paramount TPA
	Rahata	1	Paramount TPA
	Raigad	19	Paramount TPA
	Ratnagiri	6	Paramount TPA
	Sangli	21	Paramount TPA

	Sangmaner	6	Paramount TPA
	Satara	25	Paramount TPA
	Shirur	15	Paramount TPA
	Sindhudurg	2	Paramount TPA
	Solapur	29	Paramount TPA
	Thane	314	Paramount TPA
	Vasai	3	Paramount TPA
	Vashi	1	Paramount TPA
	Virar	1	Paramount TPA
	Wardha	2	Paramount TPA
	Yavatmal	11	Paramount TPA
	Yeola	1	Paramount TPA
Manipur	Total	2	Paramount TPA
	Imphal	2	Paramount TPA
Meghalaya	Total	1	Paramount TPA
	Shillong	1	Paramount TPA
Nagaland	Total	1	Paramount TPA
	Dimapur	1	Paramount TPA
Orissa	Total	114	Paramount TPA
	Angul	3	Paramount TPA
	Balangir	1	Paramount TPA
	Balasore	7	Paramount TPA
	Bargarh	3	Paramount TPA
	Baripada	1	Paramount TPA
	Berhampur	10	Paramount TPA
	Bhadrak	1	Paramount TPA
	Bhubaneswar	33	Paramount TPA
	Cuttack	30	Paramount TPA
	Ganjam	1	Paramount TPA
	Jajpur	2	Paramount TPA
	Jharsuguda	2	Paramount TPA
	Khordha	1	Paramount TPA
	Mayurbhanj	1	Paramount TPA
	Nayagarh	3	Paramount TPA
	Puri	4	Paramount TPA
	Rourkela	4	Paramount TPA
	Sambalpur	5	Paramount TPA
	Sundargarh	2	Paramount TPA
Pondicherry	Total	15	Paramount TPA
	Pondicherry	15	Paramount TPA
Punjab	Total	392	Paramount TPA

	Abohar	1	Paramount TPA
	Ahmedgarh	1	Paramount TPA
	Amritsar	86	Paramount TPA
	Barnala	6	Paramount TPA
	Batala	6	Paramount TPA
	Bhathinda	22	Paramount TPA
	Chandigarh	15	Paramount TPA
	Faridkot	3	Paramount TPA
	Fatehgarh Sahib	1	Paramount TPA
	Ferozepur	2	Paramount TPA
	Fezilka	1	Paramount TPA
	Gurdaspur	3	Paramount TPA
	Hoshiarpur	12	Paramount TPA
	Jagraon	2	Paramount TPA
	Jalandhar	57	Paramount TPA
	Kapurthala	1	Paramount TPA
	Khanna	6	Paramount TPA
	Kharar	5	Paramount TPA
	Kotakpura	2	Paramount TPA
	Kurli	1	Paramount TPA
	Ludhiana	69	Paramount TPA
	Manasa	3	Paramount TPA
	Moga	3	Paramount TPA
	Mohali	23	Paramount TPA
	Mohali-1	2	Paramount TPA
	Muktasar	2	Paramount TPA
	Nakodar	1	Paramount TPA
	Nawanshahr	2	Paramount TPA
	Pathankot	5	Paramount TPA
	Patiala	26	Paramount TPA
	Phagwara	5	Paramount TPA
	Rajpura	5	Paramount TPA
	Rampuraphul	1	Paramount TPA
	Ropar	3	Paramount TPA
	Sunam	1	Paramount TPA
	Taran Taran	3	Paramount TPA
	Zirakpur	5	Paramount TPA
Rajasthan	Total	331	Paramount TPA
	Ajmer	6	Paramount TPA
	Alwar	21	Paramount TPA
	Balotra	1	Paramount TPA

	Banswara	1	Paramount TPA
	Behror	2	Paramount TPA
	Bharatpur	4	Paramount TPA
	Bhilwara	7	Paramount TPA
	Bhiwadi	5	Paramount TPA
	Bikaner	5	Paramount TPA
	Chittorgarh	2	Paramount TPA
	Dausa	6	Paramount TPA
	Ganganagar	2	Paramount TPA
	Hanumangarh	2	Paramount TPA
	Jaipur	167	Paramount TPA
	Jalore	2	Paramount TPA
	Jhunjhunu	4	Paramount TPA
	Jodhpur	18	Paramount TPA
	Kota	27	Paramount TPA
	Nagaur	1	Paramount TPA
	Neemrana	1	Paramount TPA
	Pali	2	Paramount TPA
	Rajsamand	1	Paramount TPA
	Sawai Madhopur	4	Paramount TPA
	Sikar	11	Paramount TPA
	Sriganganagar	7	Paramount TPA
	Tonk	2	Paramount TPA
	Udaipur	20	Paramount TPA
Sikkim	Total	1	Paramount TPA
	Gangtok	1	Paramount TPA
Tamil Nadu	Total	934	Paramount TPA
	Aruppukottai	1	Paramount TPA
	Attur	1	Paramount TPA
	Chengalpatn	4	Paramount TPA
	Chennai	365	Paramount TPA
	Coimbatore	83	Paramount TPA
	Coonoor	2	Paramount TPA
	Cuddalore	6	Paramount TPA
	Dharmapuri	10	Paramount TPA
	Dindigul	10	Paramount TPA
	Erode	20	Paramount TPA
	Gobichettipalayam	1	Paramount TPA
	Hosur	16	Paramount TPA
	Kancheepuram	14	Paramount TPA
	Kanyakumari	9	Paramount TPA

	Karaikudi	4	Paramount TPA
	Karur	11	Paramount TPA
	Kotagiri	1	Paramount TPA
	Krishnagiri	2	Paramount TPA
	Kumbakonam	7	Paramount TPA
	Madurai	76	Paramount TPA
	Mayiladuthurai	2	Paramount TPA
	Mettupalayam	3	Paramount TPA
	Nagercoil	15	Paramount TPA
	Namakkal	16	Paramount TPA
	Ooty	1	Paramount TPA
	Palani	1	Paramount TPA
	Palladam	1	Paramount TPA
	Perambalur	1	Paramount TPA
	Pollachi	7	Paramount TPA
	Puducherry	1	Paramount TPA
	Pudukkottai	5	Paramount TPA
	Rajapalayam	4	Paramount TPA
	Ramanathapuram	6	Paramount TPA
	Rasipuram	4	Paramount TPA
	Salem	48	Paramount TPA
	Sivaganga	1	Paramount TPA
	Sivakasi	3	Paramount TPA
	Sriperumpudur	1	Paramount TPA
	Tanjore	2	Paramount TPA
	Thanjavur	12	Paramount TPA
	Theni	8	Paramount TPA
	Thiruvallur	1	Paramount TPA
	Tirunelveli	14	Paramount TPA
	Tirupattur	1	Paramount TPA
	Tirupur	19	Paramount TPA
	Tiruvallur	10	Paramount TPA
	Tiruvannamalai	5	Paramount TPA
	Trichirappalli	2	Paramount TPA
	Trichy	52	Paramount TPA
	Tuticorin	13	Paramount TPA
	Udumalaipet	3	Paramount TPA
	Vellore	20	Paramount TPA
	Villupuram	5	Paramount TPA
	Virudhunagar	4	Paramount TPA
Telangana	Total	587	Paramount TPA
	Adilabad	9	Paramount TPA

	Armoor	1	Paramount TPA
	Hanamkonda	8	Paramount TPA
	Hyderabad	380	Paramount TPA
	Karimnagar	43	Paramount TPA
	Khammam	12	Paramount TPA
	Mahaboobnagar	7	Paramount TPA
	Medak	2	Paramount TPA
	Nalgonda	14	Paramount TPA
	Nizamabad	12	Paramount TPA
	Patancheru	1	Paramount TPA
	Ranga Reddy	8	Paramount TPA
	Sangareddy	11	Paramount TPA
	Secunderabad	44	Paramount TPA
	Siddipet	4	Paramount TPA
	Vikarabad	1	Paramount TPA
	Warangal	30	Paramount TPA
Tripura	Total	1	Paramount TPA
	Agarthala	1	Paramount TPA
Uttar Pradesh	Total	472	Paramount TPA
	Agra	24	Paramount TPA
	Akbarpur	1	Paramount TPA
	Aligarh	8	Paramount TPA
	Allahabad	19	Paramount TPA
	Amroha	2	Paramount TPA
	Auraiya	1	Paramount TPA
	Ayodhya	1	Paramount TPA
	Azamgarh	3	Paramount TPA
	Bagpat	4	Paramount TPA
	Balia	1	Paramount TPA
	Banda	1	Paramount TPA
	Barabanki	2	Paramount TPA
	Bareilly	29	Paramount TPA
	Basti	1	Paramount TPA
	Bhadohi	4	Paramount TPA
	Bulandshar	6	Paramount TPA
	Chandauli	1	Paramount TPA
	Dadri	3	Paramount TPA
	Deoria	2	Paramount TPA
	Dhampur	1	Paramount TPA
	Etawah	1	Paramount TPA
	Faizabad	2	Paramount TPA
	Farrukhabad	1	Paramount TPA

	Fatehpur	2	Paramount TPA
	Ferozabad	3	Paramount TPA
	Gajraula	1	Paramount TPA
	Gautam Buddha Nagar	1	Paramount TPA
	Gazipur	1	Paramount TPA
	Ghaziabad	66	Paramount TPA
	Gonda	1	Paramount TPA
	Gorakhpur	10	Paramount TPA
	Greater Noida	12	Paramount TPA
	Hamirpur	1	Paramount TPA
	Hapur	1	Paramount TPA
	Jhansi	6	Paramount TPA
	Kanpur	42	Paramount TPA
	Kaushambi	2	Paramount TPA
	Lucknow	64	Paramount TPA
	Maharajganj	1	Paramount TPA
	Mathura	10	Paramount TPA
	Maunath Bhanjan	2	Paramount TPA
	Meerut	24	Paramount TPA
	Mirzapur	3	Paramount TPA
	Moradabad	10	Paramount TPA
	Muzaffar Nagar	7	Paramount TPA
	Noida	34	Paramount TPA
	Pilibhit	2	Paramount TPA
	Pratapgarh	1	Paramount TPA
	Raibareli	2	Paramount TPA
	Rampur	1	Paramount TPA
	Saharanpur	4	Paramount TPA
	Sant Ravidas Nagar	1	Paramount TPA
	Shamli	1	Paramount TPA
	Sikandrabad	2	Paramount TPA
	Sitapur	1	Paramount TPA
	Sonbhadra	1	Paramount TPA
	Unnao	1	Paramount TPA
	Varanasi	33	Paramount TPA
Uttarakhand	Total	78	Paramount TPA
	Almora	1	Paramount TPA
	Dadri	1	Paramount TPA
	Dehradun	20	Paramount TPA
	Haldwani	15	Paramount TPA
	Haridwar	9	Paramount TPA
	Kashipur	9	Paramount TPA

	Kotdwara	1	Paramount TPA
	Roorkee	4	Paramount TPA
	Rudrapur	12	Paramount TPA
	Udham Singh Nagar	6	Paramount TPA
West Bengal	Total	376	Paramount TPA
	24 Paraganas	13	Paramount TPA
	Asansol	9	Paramount TPA
	Bankura	7	Paramount TPA
	Berhampore	4	Paramount TPA
	Birbhum	6	Paramount TPA
	Burdwan	15	Paramount TPA
	Coochbehra	3	Paramount TPA
	Darjeeling	1	Paramount TPA
	Durgapur	15	Paramount TPA
	Haldia	4	Paramount TPA
	Hoogly	23	Paramount TPA
	Howrah	13	Paramount TPA
	Jalpaiguri	2	Paramount TPA
	Kalyani	1	Paramount TPA
	Kharagpur	2	Paramount TPA
	Kolkata	194	Paramount TPA
	Malda	4	Paramount TPA
	Medinipur	10	Paramount TPA
	Midnapur	8	Paramount TPA
	Murshidabad	5	Paramount TPA
	Nadia	9	Paramount TPA
	Paschim Medinipur	6	Paramount TPA
	Purulia	1	Paramount TPA
	Raiganj	1	Paramount TPA
	Raniganj	1	Paramount TPA
	Siliguri	16	Paramount TPA
	Tamluk	3	Paramount TPA
Grand Total	Grand Total	9014	Paramount TPA

Annexure 1

**PUBLIC DISCLOSURES ON QUANTITATIVE AND QUALITATIVE PARAMETERS OF HEALTH SERVICES
RENDERED
(INFORMATION AS AT March 31, 2022)**

NAME OF THE INSURANCE COMPANY: **Raheja QBE General Insurance Company Limited**

a. Medi Assist Insurance TPA Private Limited.

[Note data shall be consolidated at insurer level in case of inhouse claim settlement and at the level of concerned TPA in case of Services rendered by TPA.]

(i) Validity of agreement with the TPA: from - 27/06/2021 to 24/06/2024

b. Number of policies and lives serviced in respect of which public disclosures are made:

Description	Individual	Group	Government
Number of policies serviced	4491	42	0
Number of lives serviced	6005	5811	0

c. Information with regards to the geographical area in which services are rendered by the TPAs/insurer (States Names-District names shall be provided) in respect of which public disclosures are made. **Enclosed as Annexure A**

d. Data of number of claims processed:

- Outstanding number of claims at the beginning of the year: 29
- Number of claims received during the year: 636
- Number of claims paid during the year: 358
- Number of Claims repudiated during the year: 261
- Number of claims outstanding at the end of the year: 46

e. Turn Around Time (TAT) for cashless claims (in respect of number of claims):

S. No	Description	Individual policies (in %)		Group policies (in %)	
		TAT for pre-auth**	TAT for discharge***	TAT for pre-auth**	TAT for discharge***
1	Within <1 hour	65%	73%	62%	50%
2	Within 1-2 hours	26%	23%	34%	41%
3	Within 2-6 hours	9%	1%	4%	9%
4	Within 6-12 hours	0%	0%	0.00%	0.00%
5	Within 12-24 hours	0%	0%	0.00%	0.00%
6	>24 hours	0%	3%	0.00%	0.00%
Total		100%	100%	100%	100.00%

Percentage to be calculated on total of the respective column.

**reckoned from the time last necessary document is received by insurer /TPA (whichever is earlier) and till final pre-auth is issued to the hospitals

***reckoned as final discharge summary sent to hospital from the time discharge bill is received by TPA

f. Turn Around Time in case of payment/repudiation of claims:

Description (to be reckoned from the date of receipt of last necessary document)	Individual		Group		Government		Total	
	Number of Claims	Percentage	Number of Claims	Percentage	Number of Claims	Percentage	No of claims	Percentage
within 1 months	152	96.82%	172	98.29%	0	0	324	97.59%
Between 1 – 3 Months	4	2.55%	3	1.71%	0	0	7	2.11%
Between 3 to 6 Months	1	0.64%	0	0.00%	0	0	1	0.30%
More than 6 months	0	0.00%	0	0.00%	0	0	0	0.00%
Total	157	100.00%	175	100.00%	0	0	332	100.00%

*Percentage shall be calculated on total of the respective column

g. Data of grievances received against the TPA:

S. no.	Description	Number of Grievances
1	Grievance outstanding at the beginning of year	0
2	Grievances received during the year	15
3	Grievances resolved during the year	15
4	Grievances outstanding at the end of the year	0

Place: Mumbai
Date: 28.06.2022



Pankaj Arora
Managing Director & CEO

Name of the Insurer: **Raheja QBE General Insurance Company Limited**

Annexure A

State	District	Total	TPA
Andhra Pradesh	Adilabad	1	Mediassist TPA
	Amalapuram	1	Mediassist TPA
	Anakapalli	1	Mediassist TPA
	Anantapur	20	Mediassist TPA
	Ananthapur	2	Mediassist TPA
	Anaparti	1	Mediassist TPA
	Armoor	2	Mediassist TPA
	Bhimavaram	6	Mediassist TPA
	Challapalli	2	Mediassist TPA
	Chilakaluripet	1	Mediassist TPA
	Chimakurthi	1	Mediassist TPA
	Chittoor	6	Mediassist TPA
	Cuddapah	2	Mediassist TPA
	Eluru	3	Mediassist TPA
	Godavari East	1	Mediassist TPA
	Gudivada	2	Mediassist TPA
	Gudur	1	Mediassist TPA
	Guntur	93	Mediassist TPA
	Jagtial	1	Mediassist TPA
	Jangareddygudem	1	Mediassist TPA
	Kadapa	28	Mediassist TPA
	Kadiri	1	Mediassist TPA
	Kakinada	17	Mediassist TPA
	Kavali	2	Mediassist TPA
	Krishna	3	Mediassist TPA
	Kurnool	36	Mediassist TPA
	Machalipatnam	2	Mediassist TPA
	Macherla	1	Mediassist TPA
	Madanapalle	2	Mediassist TPA
	Markapur	1	Mediassist TPA
	Naidupet	1	Mediassist TPA
	Nandigama	1	Mediassist TPA
	Nandyal	8	Mediassist TPA
	Narasannapeta	3	Mediassist TPA
	Nellore	31	Mediassist TPA
	Nirmal	1	Mediassist TPA
	Ongole	31	Mediassist TPA

	Prakasam	5	Mediassist TPA
	PRODDATUR	10	Mediassist TPA
	Rajahmundry	20	Mediassist TPA
	Rajam	1	Mediassist TPA
	Srikakulam	11	Mediassist TPA
	Suryapet	2	Mediassist TPA
	Tadepalligudem	1	Mediassist TPA
	Tanuku	5	Mediassist TPA
	Tenali	3	Mediassist TPA
	Tirupati	41	Mediassist TPA
	Tuni	1	Mediassist TPA
	Vijayawada	76	Mediassist TPA
	Visakhapatnam	67	Mediassist TPA
	Vishakapatnam	3	Mediassist TPA
	Vizianagaram	8	Mediassist TPA
	West Godavari	12	Mediassist TPA
Andhra Pradesh Total		583	Mediassist TPA
Assam	Dibrugarh	5	Mediassist TPA
	Guwahati	22	Mediassist TPA
	Jorhat	3	Mediassist TPA
	Lakhimpur	1	Mediassist TPA
	Nalbari	1	Mediassist TPA
	Sibsagar	1	Mediassist TPA
	Silchar	2	Mediassist TPA
	Tezpur	1	Mediassist TPA
	Tinsukia	3	Mediassist TPA
Assam Total		39	Mediassist TPA
Bihar	Begusarai	5	Mediassist TPA
	Bhagalpur	2	Mediassist TPA
	Bhojpur	1	Mediassist TPA
	Darbhanga	5	Mediassist TPA
	East Champaran	1	Mediassist TPA
	Gaya	2	Mediassist TPA
	katihar	2	Mediassist TPA
	Madhubani	1	Mediassist TPA
	Munger	1	Mediassist TPA
	Muzaffarpur	9	Mediassist TPA
	Patna	81	Mediassist TPA
	Purnia	1	Mediassist TPA
	Sasaram	2	Mediassist TPA
	Sitamarhi	1	Mediassist TPA

	Vaishali	3	Mediassist TPA
Bihar Total		117	Mediassist TPA
Chattisgarh	Ambikapur	1	Mediassist TPA
	Bhilai	9	Mediassist TPA
	Bilaspur	11	Mediassist TPA
	Chhattisgarh	1	Mediassist TPA
	Durg	2	Mediassist TPA
	Korba	4	Mediassist TPA
	Mahasamund	1	Mediassist TPA
	Raigarh	4	Mediassist TPA
	Raipur	30	Mediassist TPA
Chattisgarh Total		63	Mediassist TPA
Dadra and Nagar Haveli	Silvassa	3	Mediassist TPA
Dadra and Nagar Haveli Total		3	Mediassist TPA
Delhi	Delhi	8	Mediassist TPA
	Narela	1	Mediassist TPA
	New Delhi	256	Mediassist TPA
	Rajkot	2	Mediassist TPA
Delhi Total		267	Mediassist TPA
Goa	Chicalim	1	Mediassist TPA
	Goa	4	Mediassist TPA
	Mapusa	1	Mediassist TPA
	Margao	5	Mediassist TPA
	Panaji	3	Mediassist TPA
	Pernem	1	Mediassist TPA
	PONDA	3	Mediassist TPA
	Tiswadi	1	Mediassist TPA
	Vasco	1	Mediassist TPA
Goa Total		20	Mediassist TPA
Gujarat	Adipur	3	Mediassist TPA
	Ahmedabad	193	Mediassist TPA
	Anand	10	Mediassist TPA
	Anjar	1	Mediassist TPA
	Ankleshwar	18	Mediassist TPA
	Bareja	2	Mediassist TPA
	Bavla	1	Mediassist TPA
	Becharaji	2	Mediassist TPA
	Bharuch	25	Mediassist TPA
	Bhavnagar	6	Mediassist TPA
	Bhuj	5	Mediassist TPA

	Bodeli	1	Mediassist TPA
	Borsad	1	Mediassist TPA
	Chikhli	1	Mediassist TPA
	Dahod	1	Mediassist TPA
	daman	1	Mediassist TPA
	Gandhi Nagar	9	Mediassist TPA
	Gandhidham	2	Mediassist TPA
	Godhra	1	Mediassist TPA
	Halol	2	Mediassist TPA
	Himatnagar	4	Mediassist TPA
	Idar	1	Mediassist TPA
	Jambusar	1	Mediassist TPA
	Jamnagar	10	Mediassist TPA
	Junagadh	1	Mediassist TPA
	Kadi	9	Mediassist TPA
	Kalol	4	Mediassist TPA
	Keshod	1	Mediassist TPA
	Kutch	3	Mediassist TPA
	Mahuva	1	Mediassist TPA
	Mehsana	10	Mediassist TPA
	Modasa	1	Mediassist TPA
	Morbi	1	Mediassist TPA
	Mundra	3	Mediassist TPA
	Nadiad	8	Mediassist TPA
	Naroda	1	Mediassist TPA
	Navsari	4	Mediassist TPA
	Padra	1	Mediassist TPA
	Palanpur	3	Mediassist TPA
	Patan	2	Mediassist TPA
	Rajkot	14	Mediassist TPA
	Sanand	2	Mediassist TPA
	Sidhpur	1	Mediassist TPA
	Silvassa	1	Mediassist TPA
	Surat	88	Mediassist TPA
	Vadodara	125	Mediassist TPA
	Valsad	2	Mediassist TPA
	Vapi	9	Mediassist TPA
	Veraval	4	Mediassist TPA
	Vyara	1	Mediassist TPA
Gujarat Total		601	Mediassist TPA
Haryana	Ambala	12	Mediassist TPA
	Ambala Cantt	5	Mediassist TPA

	Bahadurgarh	4	Mediassist TPA
	BALLABHGARH	5	Mediassist TPA
	Barwala	1	Mediassist TPA
	Bhiwani	4	Mediassist TPA
	Chandigargh	2	Mediassist TPA
	Chandigarh	15	Mediassist TPA
	Faridabad	57	Mediassist TPA
	Fatehabad	1	Mediassist TPA
	Gurgaon	55	Mediassist TPA
	Hisar	21	Mediassist TPA
	Hodal	1	Mediassist TPA
	Jagadhri	3	Mediassist TPA
	Jhajjar	4	Mediassist TPA
	Jind	4	Mediassist TPA
	Kaithal	1	Mediassist TPA
	Kalka	1	Mediassist TPA
	Karnal	21	Mediassist TPA
	Kurukshetra	6	Mediassist TPA
	Narnaul	2	Mediassist TPA
	Palwal	13	Mediassist TPA
	Panchkula	13	Mediassist TPA
	Panipat	14	Mediassist TPA
	PATAUDI	1	Mediassist TPA
	Pehowa	1	Mediassist TPA
	Pinjore	1	Mediassist TPA
	Rewari	22	Mediassist TPA
	Rohtak	14	Mediassist TPA
	SIRSA	2	Mediassist TPA
	Sonepat	10	Mediassist TPA
	Yamuna Nagar	5	Mediassist TPA
	Yamunanagar	4	Mediassist TPA
Haryana Total		325	Mediassist TPA
Himachal Pradesh	Baddi	2	Mediassist TPA
	Hamirpur	2	Mediassist TPA
	Kangra	1	Mediassist TPA
	Nahan	1	Mediassist TPA
	Nalagarh	2	Mediassist TPA
	Una	1	Mediassist TPA

Himachal Pradesh Total		9	Mediassist TPA
Jammu Kashmir	Jammu	7	Mediassist TPA
	Srinagar	5	Mediassist TPA
Jammu Kashmir Total		12	Mediassist TPA
Jharkhand	Bokaro Steel City	9	Mediassist TPA
	Chaibasa	1	Mediassist TPA
	Deoghar	1	Mediassist TPA
	Dhanbad	8	Mediassist TPA
	Giridih	1	Mediassist TPA
	Jamshedpur	8	Mediassist TPA
	RAMGARH	1	Mediassist TPA
	Ranchi	33	Mediassist TPA
Jharkhand Total		62	Mediassist TPA
Karnataka	Arsikere	2	Mediassist TPA
	Bagalkot	12	Mediassist TPA
	Bangalore	18	Mediassist TPA
	Bangalore Rural	18	Mediassist TPA
	Bangarpet	1	Mediassist TPA
	Bantwal	1	Mediassist TPA
	Belagavi	20	Mediassist TPA
	Bellary	8	Mediassist TPA
	Belthangadi	3	Mediassist TPA
	Bengaluru	326	Mediassist TPA
	Bhadravathy	4	Mediassist TPA
	Bhramavara	1	Mediassist TPA
	Bidar	13	Mediassist TPA
	Bijapur	5	Mediassist TPA
	Challakere	1	Mediassist TPA
	Chamarajanagar	2	Mediassist TPA
	Channapatna	2	Mediassist TPA
	Channarayapatna	1	Mediassist TPA
	Chickballapur	4	Mediassist TPA
	Chikmagalur	8	Mediassist TPA
	Chikodi	2	Mediassist TPA
	Chintamani	5	Mediassist TPA
	Chitradurga	5	Mediassist TPA
	Davangere	21	Mediassist TPA
	Dharwad	11	Mediassist TPA
	Doddaballapur	2	Mediassist TPA
	Gadag	12	Mediassist TPA
	Gangavati	1	Mediassist TPA

	Gowribidanur	1	Mediassist TPA
	Gulbarga	19	Mediassist TPA
	Hassan	13	Mediassist TPA
	Haveri	1	Mediassist TPA
	Hiriyur	2	Mediassist TPA
	Hospet	7	Mediassist TPA
	Hubballi	28	Mediassist TPA
	Kadur	2	Mediassist TPA
	Karkala	2	Mediassist TPA
	Karwar	1	Mediassist TPA
	Kolar	5	Mediassist TPA
	Koppal	4	Mediassist TPA
	Kundapura	6	Mediassist TPA
	Kushtagi	1	Mediassist TPA
	Madikeri	2	Mediassist TPA
	Malur	1	Mediassist TPA
	Mandya	15	Mediassist TPA
	Mangalore	12	Mediassist TPA
	Mangaluru	14	Mediassist TPA
	Manipal	1	Mediassist TPA
	Mulbagal	1	Mediassist TPA
	Mysuru	45	Mediassist TPA
	Nanjanagudu	3	Mediassist TPA
	Nipani	2	Mediassist TPA
	Puttur	2	Mediassist TPA
	Raichur	7	Mediassist TPA
	Ramanagaram	4	Mediassist TPA
	Ranebennuru	1	Mediassist TPA
	Shimoga	21	Mediassist TPA
	Sirsi	5	Mediassist TPA
	Surathkal	1	Mediassist TPA
	Thirthahalli	1	Mediassist TPA
	Tiptur	2	Mediassist TPA
	Tumkur	29	Mediassist TPA
	Udupi	15	Mediassist TPA
	Ujire	1	Mediassist TPA
	Vijayapura	3	Mediassist TPA
	Virajpet	1	Mediassist TPA
	Yellapur	1	Mediassist TPA
Karnataka Total		791	Mediassist TPA

Kerala	Adoor	2	Mediassist TPA
	Alappuzha	1	Mediassist TPA
	Aluva	6	Mediassist TPA
	Angamaly	4	Mediassist TPA
	Attingal	1	Mediassist TPA
	Beypore	1	Mediassist TPA
	Calicut	23	Mediassist TPA
	Chalakudy	2	Mediassist TPA
	Changanassery	1	Mediassist TPA
	Chavakkad	1	Mediassist TPA
	Chelannur	1	Mediassist TPA
	Chengannur	1	Mediassist TPA
	Cherthala	1	Mediassist TPA
	Cherupu	1	Mediassist TPA
	Cochin	38	Mediassist TPA
	Edappal	1	Mediassist TPA
	Ernakulam	9	Mediassist TPA
	Haripad	2	Mediassist TPA
	Idukki	2	Mediassist TPA
	Irinjalakuda	3	Mediassist TPA
	Kalamaserry	1	Mediassist TPA
	Kalpetta	2	Mediassist TPA
	Kanhangad	2	Mediassist TPA
	Kanjirapally	1	Mediassist TPA
	Kannur	12	Mediassist TPA
	Karamana	1	Mediassist TPA
	Karukachal	2	Mediassist TPA
	Kasaragod	4	Mediassist TPA
	Kayamkulam	2	Mediassist TPA
	Kizhakkambalam	1	Mediassist TPA
	Kodungallur	2	Mediassist TPA
	Kolenchery	1	Mediassist TPA
	Kollam	20	Mediassist TPA
	Kothamangalam	1	Mediassist TPA
	Kottakkal	1	Mediassist TPA
	Kottarakkara	2	Mediassist TPA
	Kottayam	19	Mediassist TPA
	Kozhencherry	2	Mediassist TPA
	Malapuram	6	Mediassist TPA
	Manjeri	4	Mediassist TPA
	MANNARKKAD	1	Mediassist TPA
	Mathilil P.O	1	Mediassist TPA

	Mavelikara	1	Mediassist TPA
	Mundakayam	1	Mediassist TPA
	Muvattupuzha	4	Mediassist TPA
	N.Paravur	1	Mediassist TPA
	Nedukandum	1	Mediassist TPA
	Nedumangadu	1	Mediassist TPA
	Neyyattinkara	1	Mediassist TPA
	Oachira	1	Mediassist TPA
	Ottapalam	2	Mediassist TPA
	Pala	1	Mediassist TPA
	Palai	1	Mediassist TPA
	Palakkad	20	Mediassist TPA
	palarivattom	3	Mediassist TPA
	Pandalam	3	Mediassist TPA
	Parassala	1	Mediassist TPA
	Paravur	3	Mediassist TPA
	Pathanamthitta	5	Mediassist TPA
	Pattambi	1	Mediassist TPA
	Payyannur	2	Mediassist TPA
	Perinthalmanna	6	Mediassist TPA
	Perumbavoor	3	Mediassist TPA
	Piravom	1	Mediassist TPA
	Punalur	1	Mediassist TPA
	Tanur	1	Mediassist TPA
	Thalassery	4	Mediassist TPA
	THIRUVALLA	1	Mediassist TPA
	Thiruvananthapuram	29	Mediassist TPA
	Thodupuzha	6	Mediassist TPA
	Thrissur	20	Mediassist TPA
	Tiruvalla	2	Mediassist TPA
	Tripunithura	5	Mediassist TPA
	Trivandrum	2	Mediassist TPA
	Vadakara	2	Mediassist TPA
	Vaikom	1	Mediassist TPA
	Wandoor	1	Mediassist TPA
	Wayanad	4	Mediassist TPA
Kerala Total		331	Mediassist TPA
Madhya Pradesh	Balaghat	3	Mediassist TPA
	Barwani	3	Mediassist TPA
	Bhopal	88	Mediassist TPA
	Burhanpur	3	Mediassist TPA

	Chhindwara	1	Mediassist TPA
	Damoh	3	Mediassist TPA
	Dewas	8	Mediassist TPA
	Dhar	4	Mediassist TPA
	Guna	1	Mediassist TPA
	Gwalior	42	Mediassist TPA
	Hoshangabad	4	Mediassist TPA
	Indore	86	Mediassist TPA
	Jabalpur	28	Mediassist TPA
	Katni	4	Mediassist TPA
	Khandwa	2	Mediassist TPA
	Khargone	1	Mediassist TPA
	Maihar	1	Mediassist TPA
	Mandsaur	1	Mediassist TPA
	Mhow	3	Mediassist TPA
	Morena	1	Mediassist TPA
	Narsinghpur	1	Mediassist TPA
	Neemuch	1	Mediassist TPA
	Raisen	4	Mediassist TPA
	Ratlam	4	Mediassist TPA
	Rewa	4	Mediassist TPA
	Sagar	1	Mediassist TPA
	Satna	2	Mediassist TPA
	Sehore	3	Mediassist TPA
	Shahdol	3	Mediassist TPA
	Shajapur	2	Mediassist TPA
	Singrauli	1	Mediassist TPA
	Ujjain	13	Mediassist TPA
Madhya Pradesh Total		326	Mediassist TPA
Maharashtra	Ahmednagar	36	Mediassist TPA
	Akluj	4	Mediassist TPA
	Akola	5	Mediassist TPA
	Ambarnath	1	Mediassist TPA
	Amravati	11	Mediassist TPA
	Aurangabad	52	Mediassist TPA
	Badlapur	3	Mediassist TPA
	Baramati	19	Mediassist TPA
	Barsi	1	Mediassist TPA
	Beed	5	Mediassist TPA

	Bhandara	3	Mediassist TPA
	Bhiwandi	1	Mediassist TPA
	Bhor	1	Mediassist TPA
	Bhusawal	1	Mediassist TPA
	Boisar	1	Mediassist TPA
	Buldana	3	Mediassist TPA
	Chakan	8	Mediassist TPA
	Chandrapur	6	Mediassist TPA
	Chinchwad	2	Mediassist TPA
	Chiplun	4	Mediassist TPA
	Daund	4	Mediassist TPA
	Dhule	5	Mediassist TPA
	Dindori	1	Mediassist TPA
	Gadchiroli	1	Mediassist TPA
	Gadhinglaj	1	Mediassist TPA
	Gondia	4	Mediassist TPA
	Gwalior	2	Mediassist TPA
	Ichalkaranji	6	Mediassist TPA
	Indapur	1	Mediassist TPA
	Islampur	6	Mediassist TPA
	Jalgaon	45	Mediassist TPA
	Jalna	5	Mediassist TPA
	Jamner	2	Mediassist TPA
	Jaysingpur	2	Mediassist TPA
	Kagal	1	Mediassist TPA
	Kalyan	5	Mediassist TPA
	Kamptee	1	Mediassist TPA
	Kamshet	4	Mediassist TPA
	Kankavli	2	Mediassist TPA
	Karad	2	Mediassist TPA
	Karegaon	1	Mediassist TPA
	Karjat	1	Mediassist TPA
	karla	1	Mediassist TPA
	Khed Shivapur	1	Mediassist TPA
	Khopoli	3	Mediassist TPA
	Kolhapur	35	Mediassist TPA
	Kopergaon	1	Mediassist TPA
	Koregaon Bhima	2	Mediassist TPA
	Kudal	3	Mediassist TPA
	Latur	6	Mediassist TPA
	Lonand	1	Mediassist TPA

	Lonavala	2	Mediassist TPA
	Loni-Kalbhor	1	Mediassist TPA
	malegaon	1	Mediassist TPA
	Malwa	1	Mediassist TPA
	Mangaon	1	Mediassist TPA
	Manjari	1	Mediassist TPA
	Mira Road	1	Mediassist TPA
	Miraj	4	Mediassist TPA
	Moshi	3	Mediassist TPA
	Mulshi	1	Mediassist TPA
	Mumbai	680	Mediassist TPA
	Nagpur	107	Mediassist TPA
	Nanded	7	Mediassist TPA
	Nandurbar	1	Mediassist TPA
	Narayangaon	2	Mediassist TPA
	Nashik	104	Mediassist TPA
	Navi mumbai	48	Mediassist TPA
	Niphad	1	Mediassist TPA
	Omerga	1	Mediassist TPA
	Osmanabad	1	Mediassist TPA
	Ozar	2	Mediassist TPA
	Parbhani	6	Mediassist TPA
	Parli	2	Mediassist TPA
	Parli Vajjnath	3	Mediassist TPA
	PHALTAN	6	Mediassist TPA
	Pimpalgaon	2	Mediassist TPA
	Pimpalner	1	Mediassist TPA
	Pune	271	Mediassist TPA
	PURBA MEDINIPUR	1	Mediassist TPA
	Raigad	21	Mediassist TPA
	Raigarh	1	Mediassist TPA
	Rajgurunagar	2	Mediassist TPA
	Ranjangaon	1	Mediassist TPA
	Ratnagiri	3	Mediassist TPA
	Sanaswadi	2	Mediassist TPA
	Sangamner	7	Mediassist TPA
	Sangli	15	Mediassist TPA
	Saoner	3	Mediassist TPA
	Saswad	2	Mediassist TPA
	Satara	6	Mediassist TPA
	Shikrapur	7	Mediassist TPA
	Shirol	1	Mediassist TPA

	Shirur	7	Mediassist TPA
	Shirwal	1	Mediassist TPA
	Shrirampur	1	Mediassist TPA
	Sindhudurg	1	Mediassist TPA
	Sinnar	4	Mediassist TPA
	Solapur	14	Mediassist TPA
	Somatane	1	Mediassist TPA
	Supa	2	Mediassist TPA
	Thane	15	Mediassist TPA
	Ulhasnagar	4	Mediassist TPA
	Virar	2	Mediassist TPA
	Wai	1	Mediassist TPA
	Wardha	1	Mediassist TPA
	Washim	1	Mediassist TPA
	Yavatmal	6	Mediassist TPA
Maharashtra Total		1716	Mediassist TPA
Manipur	Imphal	1	Mediassist TPA
Manipur Total		1	Mediassist TPA
MEGHALAYA	Jowai	1	Mediassist TPA
	Shillong	4	Mediassist TPA
MEGHALAYA Total		5	Mediassist TPA
Nagaland	Dimapur	2	Mediassist TPA
Nagaland Total		2	Mediassist TPA
NULL	NULL	14	Mediassist TPA
NULL Total		14	Mediassist TPA
Odisha	Angul	3	Mediassist TPA
	Balasore	2	Mediassist TPA
	Bargarh	2	Mediassist TPA
	Berhampur	6	Mediassist TPA
	Bhadrak	1	Mediassist TPA
	Bhubaneswar	38	Mediassist TPA
	Burla	1	Mediassist TPA
	Cuttack	32	Mediassist TPA
	Jajpur	2	Mediassist TPA
	JHARSUGUDA	1	Mediassist TPA
	koraput	1	Mediassist TPA
	Puri	2	Mediassist TPA
	Rourkela	5	Mediassist TPA
	Sambalpur	5	Mediassist TPA
Odisha Total		101	Mediassist TPA
Pondicherry	Karaikal	1	Mediassist TPA
	Muthialpet	2	Mediassist TPA

	Puducherry	14	Mediassist TPA
Pondicherry Total		17	Mediassist TPA
Punjab	Abohar	1	Mediassist TPA
	Ahmedgarh	1	Mediassist TPA
	Amritsar	51	Mediassist TPA
	Anandpur Sahib	1	Mediassist TPA
	Banga	1	Mediassist TPA
	BARNALA	7	Mediassist TPA
	Bathinda	12	Mediassist TPA
	Budhlada	1	Mediassist TPA
	Faridkot	1	Mediassist TPA
	Ferozepur	1	Mediassist TPA
	Gurdaspur	1	Mediassist TPA
	Hoshiarpur	7	Mediassist TPA
	Jalandhar	31	Mediassist TPA
	Khamano	1	Mediassist TPA
	Khanna	3	Mediassist TPA
	Kharar	2	Mediassist TPA
	Kotkapura	2	Mediassist TPA
	Kurali	1	Mediassist TPA
	Ludhiana	35	Mediassist TPA
	Moga	2	Mediassist TPA
	Mohali	18	Mediassist TPA
	Muktsar	2	Mediassist TPA
	Nabha	1	Mediassist TPA
	Nangal	1	Mediassist TPA
	NAWANSHAHR	2	Mediassist TPA
	Pathankot	3	Mediassist TPA
	Patiala	16	Mediassist TPA
	Phagwara	3	Mediassist TPA
	Ropar	5	Mediassist TPA
	Sangrur	3	Mediassist TPA
	Sirhind	2	Mediassist TPA
	Sunam	1	Mediassist TPA
	Zirakpur	4	Mediassist TPA
Punjab Total		223	Mediassist TPA
Rajasthan	Ajmer	3	Mediassist TPA
	Alwar	12	Mediassist TPA
	Balotra	1	Mediassist TPA
	Banswara	1	Mediassist TPA
	Barmer	1	Mediassist TPA
	Bharatpur	3	Mediassist TPA

	bhilwara	5	Mediassist TPA
	Bhiwadi	3	Mediassist TPA
	Bikaner	4	Mediassist TPA
	Bundi	1	Mediassist TPA
	Chittorgarh	1	Mediassist TPA
	Chomu	1	Mediassist TPA
	Churu	1	Mediassist TPA
	Dausa	1	Mediassist TPA
	Dudu	1	Mediassist TPA
	Hanumangarh	1	Mediassist TPA
	Jaipur	103	Mediassist TPA
	Jhunjhunu	1	Mediassist TPA
	Jodhpur	15	Mediassist TPA
	Kota	14	Mediassist TPA
	Kotputli	1	Mediassist TPA
	Nagaur	1	Mediassist TPA
	Neemrana	2	Mediassist TPA
	Rajsamand	1	Mediassist TPA
	sawai madhopur	1	Mediassist TPA
	Sikar	6	Mediassist TPA
	Sri Ganganagar	5	Mediassist TPA
	Tonk	2	Mediassist TPA
	Udaipur	15	Mediassist TPA
Rajasthan Total		207	Mediassist TPA
Sikkim	Gangtok	1	Mediassist TPA
Sikkim Total		1	Mediassist TPA
Tamil Nadu	Ambur	1	Mediassist TPA
	Aranthangi	2	Mediassist TPA
	Ariyalur	3	Mediassist TPA
	Aruppukottai	2	Mediassist TPA
	Attur	2	Mediassist TPA
	Batlagundu	1	Mediassist TPA
	Bhavani	2	Mediassist TPA
	Bodinayakkanur	2	Mediassist TPA
	Chengalpattu	6	Mediassist TPA
	Chennai	370	Mediassist TPA
	Cheyyar	1	Mediassist TPA
	Coimbatore	88	Mediassist TPA
	Coonoor	1	Mediassist TPA

	Cuddalore	6	Mediassist TPA
	Devakottai	1	Mediassist TPA
	Dharmapuri	10	Mediassist TPA
	Dindigul	15	Mediassist TPA
	Erode	25	Mediassist TPA
	Gobichettipalayam	1	Mediassist TPA
	Hosur	18	Mediassist TPA
	Kallakurichi	2	Mediassist TPA
	Kanchipuram	7	Mediassist TPA
	Kanniyakumari	2	Mediassist TPA
	Karaikudi	2	Mediassist TPA
	Karur	11	Mediassist TPA
	Kovilpatti	3	Mediassist TPA
	Krishnagiri	3	Mediassist TPA
	Kumbakonam	3	Mediassist TPA
	Maarthandam	6	Mediassist TPA
	Madurai	84	Mediassist TPA
	Mayiladuthurai	1	Mediassist TPA
	Mettupalayam	5	Mediassist TPA
	Musiri	1	Mediassist TPA
	Nagercoil	15	Mediassist TPA
	Namakkal	11	Mediassist TPA
	Neyveli	1	Mediassist TPA
	Ooty	3	Mediassist TPA
	PADAPPAL	1	Mediassist TPA
	Palani	5	Mediassist TPA
	Palladam	1	Mediassist TPA
	Paramakudi	1	Mediassist TPA
	Pattukkottai	1	Mediassist TPA
	Perambalur	1	Mediassist TPA
	Perundurai	1	Mediassist TPA
	Pollachi	12	Mediassist TPA
	Puducherry	2	Mediassist TPA
	Pudukottai	3	Mediassist TPA
	Rajapalayam	6	Mediassist TPA
	Ramanathapuram	5	Mediassist TPA
	Ranipet	1	Mediassist TPA
	Rasipuram	1	Mediassist TPA
	Salem	39	Mediassist TPA
	Sathyamangalam	1	Mediassist TPA
	Sattur	2	Mediassist TPA

	Sivakasi	8	Mediassist TPA
	Sriperumbudur	2	Mediassist TPA
	Sungam	1	Mediassist TPA
	Tambaram	1	Mediassist TPA
	Tanjore	1	Mediassist TPA
	Thanjavur	9	Mediassist TPA
	Theni	7	Mediassist TPA
	Thiruthangal	1	Mediassist TPA
	Thiruvallur	1	Mediassist TPA
	Tirunelveli	16	Mediassist TPA
	Tirupattur	1	Mediassist TPA
	Tiruppur	11	Mediassist TPA
	TIRUTTANI	2	Mediassist TPA
	Tiruvannamalai	6	Mediassist TPA
	Trichy	41	Mediassist TPA
	Tuticorin	10	Mediassist TPA
	Udumalpet	6	Mediassist TPA
	Vellore	14	Mediassist TPA
	VILLUPURAM	4	Mediassist TPA
	Viluppuram	1	Mediassist TPA
	Virudhunagar	1	Mediassist TPA
Tamil Nadu Total		944	Mediassist TPA
Telangana	Hanamkonda	13	Mediassist TPA
	Hyderabad	304	Mediassist TPA
	Jagtial	6	Mediassist TPA
	Jangaon	1	Mediassist TPA
	Kamareddy	2	Mediassist TPA
	Karimnagar	37	Mediassist TPA
	Khammam	19	Mediassist TPA
	Mahabubnagar	1	Mediassist TPA
	Mahbubnagar	4	Mediassist TPA
	Malkajgiri	2	Mediassist TPA
	Mancherial	7	Mediassist TPA
	Medak	16	Mediassist TPA
	Miryalaguda	6	Mediassist TPA
	Nalgonda	12	Mediassist TPA
	Nirmal	1	Mediassist TPA
	Nizamabad	19	Mediassist TPA
	Patencheru	1	Mediassist TPA
	RangaReddy	3	Mediassist TPA
	Sangareddy	4	Mediassist TPA
	Secunderabad	15	Mediassist TPA
	Siddipet	15	Mediassist TPA

	Vikarabad	1	Mediassist TPA
	Wanaparthi	1	Mediassist TPA
	Warangal	31	Mediassist TPA
Telangana Total		521	Mediassist TPA
Tripura	Agartala	1	Mediassist TPA
Tripura Total		1	Mediassist TPA
Uttar Pradesh	Agra	15	Mediassist TPA
	Aligarh	7	Mediassist TPA
	Allahabad	22	Mediassist TPA
	Amethi	1	Mediassist TPA
	Amroha	1	Mediassist TPA
	Azamgarh	2	Mediassist TPA
	Bahraich	1	Mediassist TPA
	Barabanki	3	Mediassist TPA
	Bareilly	14	Mediassist TPA
	Basti	1	Mediassist TPA
	Bhadohi	1	Mediassist TPA
	Bijnour	2	Mediassist TPA
	Bulandshahr	5	Mediassist TPA
	Chandauli	1	Mediassist TPA
	dadri	1	Mediassist TPA
	Faizabad	1	Mediassist TPA
	Firozabad	1	Mediassist TPA
	Gautam Buddha Nagar	1	Mediassist TPA
	Ghaziabad	46	Mediassist TPA
	GHAZIPUR	1	Mediassist TPA
	Gonda	1	Mediassist TPA
	Gorakhpur	10	Mediassist TPA
	Greater noida	3	Mediassist TPA
	Hapur	1	Mediassist TPA
	Hathras	1	Mediassist TPA
	Jaunpur	2	Mediassist TPA
	Jhansi	3	Mediassist TPA
	Kanpur	43	Mediassist TPA
	KANPUR NAGAR	1	Mediassist TPA
	Khalilabad	1	Mediassist TPA
	Kosi Kalan	1	Mediassist TPA
	Kushinagar	1	Mediassist TPA
	Lakanpur	1	Mediassist TPA
	Lucknow	41	Mediassist TPA
	Mathura	6	Mediassist TPA
	Mau	1	Mediassist TPA

	Meerut	20	Mediassist TPA
	Mirzapur	1	Mediassist TPA
	Moradabad	10	Mediassist TPA
	Muzaffarnagar	5	Mediassist TPA
	Noida	38	Mediassist TPA
	Raebareli	1	Mediassist TPA
	Rampur	1	Mediassist TPA
	Saharanpur	5	Mediassist TPA
	Shahjahanpur	1	Mediassist TPA
	Shamli	1	Mediassist TPA
	Sikandrabad	1	Mediassist TPA
	Sitapur	1	Mediassist TPA
	Sonebhadra	2	Mediassist TPA
	Thakurganj	1	Mediassist TPA
	Unnao	1	Mediassist TPA
	Varanasi	41	Mediassist TPA
	Vrindavan	1	Mediassist TPA
Uttar Pradesh Total		375	Mediassist TPA
Uttarakhand	Almora	1	Mediassist TPA
	Dehradun	12	Mediassist TPA
	Haldwani	12	Mediassist TPA
	Haridwar	2	Mediassist TPA
	Kashipur	3	Mediassist TPA
	Khatima	2	Mediassist TPA
	Kotdwara	1	Mediassist TPA
	Ramnagar	1	Mediassist TPA
	Roorkee	4	Mediassist TPA
	Rudrapur	7	Mediassist TPA
	UDHAM SINGH NAGAR	1	Mediassist TPA
Uttarakhand Total		46	Mediassist TPA
West Bengal	24 Parganas	1	Mediassist TPA
	Alipurduar	1	Mediassist TPA
	Arambag	2	Mediassist TPA
	Asansol	7	Mediassist TPA
	Bally	1	Mediassist TPA
	Bandel	1	Mediassist TPA
	Bankura	9	Mediassist TPA
	BARASAT	4	Mediassist TPA
	Bardhaman	2	Mediassist TPA
	BARRACKPORE	5	Mediassist TPA
	BARUIPUR	1	Mediassist TPA
	Berhampore	2	Mediassist TPA
	Birbhum	1	Mediassist TPA

	Bolpur	3	Mediassist TPA
	Budge	1	Mediassist TPA
	Burdwan	19	Mediassist TPA
	Chinsurah	1	Mediassist TPA
	Cooch Behar	2	Mediassist TPA
	Dankuni	2	Mediassist TPA
	DURGAPUR	14	Mediassist TPA
	HABRA	2	Mediassist TPA
	Haldia	5	Mediassist TPA
	Hooghly	17	Mediassist TPA
	Howrah	18	Mediassist TPA
	Jalpaiguri	2	Mediassist TPA
	Kalyani	3	Mediassist TPA
	Kharagpur	1	Mediassist TPA
	Kolkata	157	Mediassist TPA
	Konnagar	2	Mediassist TPA
	Krishnanagar	1	Mediassist TPA
	Madhyamgram	2	Mediassist TPA
	Malda	4	Mediassist TPA
	Medinipur	2	Mediassist TPA
	Midnapore	4	Mediassist TPA
	Murshidabad	6	Mediassist TPA
	Nadia	3	Mediassist TPA
	NAIHATI	2	Mediassist TPA
	North 24 Parganas	1	Mediassist TPA
	Paschim Medinipur	9	Mediassist TPA
	PURBA MEDINIPUR	7	Mediassist TPA
	Purulia	1	Mediassist TPA
	Ranaghat	1	Mediassist TPA
	Raniganj	1	Mediassist TPA
	Raniganj (Burdwan)	1	Mediassist TPA
	Serampur	2	Mediassist TPA
	Siliguri	29	Mediassist TPA
	South 24 Parganas	3	Mediassist TPA
	Suri	1	Mediassist TPA
	TAMLUK	3	Mediassist TPA
	Uluberia	2	Mediassist TPA
	Uttar Dinajpur	1	Mediassist TPA
West Bengal Total		372	Mediassist TPA
Grand Total		8095	Mediassist TPA

Annexure 1

PUBLIC DISCLOSURES ON QUANTITATIVE AND QUALITATIVE PARAMETERS OF HEALTH SERVICES RENDERED

(INFORMATION AS AT March 31, 2022)

NAME OF THE INSURANCE COMPANY: Raheja QBE General Insurance Company Limited

a. In-house claim settlement

[Note data shall be consolidated at insurer level in case of inhouse claim settlement and at the level of concerned TPA in case of Services rendered by TPA.]

(i) Validity of agreement with the TPA: from – **N.A.**

b. Number of policies and lives serviced in respect of which public disclosures are made:

Description	Individual	Group	Government
Number of policies serviced	23	1	0
Number of lives serviced	23	7	0

c. Information with regards to the geographical area in which services are rendered by the TPAs/insurer (States Names-District names shall be provided) in respect of which public disclosures are made. Enclosed as Annexure A

d. Data of number of claims processed:

- Outstanding number of claims at the beginning of the year: 0
- Number of claims received during the year: 4
- Number of claims paid during the year: 4
- Number of Claims repudiated during the year: 0
- Number of claims outstanding at the end of the year: 0

d. Turn Around Time (TAT) for cashless claims (in respect of number of claims):

S. No	Description	Individual policies (in %)		Group policies (in %)	
		TAT for pre-auth**	TAT for discharge***	TAT for pre-auth**	TAT for discharge***
1	Within <1 hour	0%	0%	0%	0%
2	Within 1-2 hours	0%	0%	0%	0%
3	Within 2-6 hours	0%	0%	0%	0%
4	Within 6-12 hours	0%	0%	0%	0%
5	Within 12-24 hours	0%	0%	0%	0%
6	>24 hours	0%	0%	0%	0%
Total		0	0%	0%	0%

Percentage to be calculated on total of the respective column.

***reckoned from the time last necessary document is received by insurer /TPA (whichever is earlier) and till final pre-auth is issued to the hospitals*

****reckoned as final discharge summary sent to hospital from the time discharge bill is received by TPA*

f. Turn Around Time in case of payment/repudiation of claims:

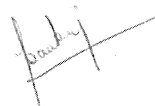
Description (to be reckoned from the date of receipt of last necessary document)	Individual		Group		Government		Total	
	Number of Claims	Percentage	Number of Claims	Percentage	Number of Claims	Percentage	No of claims	Percentage
within 1 months	0	0%	0	0%	0	0%	0	0%
Between 1 – 3 Months	0	0%	0	0%	0	0%	0	0%
Between 3 to 6 Months	0	0%	0	0%	0	0%	0	0%
More than 6 months	0	0%	0	0%	0	0%	0	0%
Total	0	0%	0	0%	0	0%	0	0%

*Percentage shall be calculated on total of the respective column

g. Data of grievances received against the TPA:

S. no.	Description	Number of Grievances
1	Grievance outstanding at the beginning of year	0
2	Grievances received during the year	0
3	Grievances resolved during the year	0
4	Grievances outstanding at the end of the year	0

Place: Mumbai
Date: 28.06.2022



Pankaj Arora
Managing Director & CEO

Name of the Insurer: **Raheja QBE General Insurance Company Limited**

Annexure A

STATE	CITY	Count	Insurer
Maharashtra	Mumbai	1	Inhouse
Assam	Goalpara	1	Inhouse
Uttar pradesh	prayagraj	1	Inhouse
Maharashtra	Kolhapur	1	Inhouse
Grand Total		4	

